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**Community Befrienders**

**Volunteer**

**Role Description**

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| **Location** | Based in Sandwell but can be remote across the Black Country |
| **Time commitment** | Flexible |
| **Responsible to** | KPG Volunteer Coordinator and Service Team lead  |
| **Background** | The Kaleidoscope Plus Group works to promote and support positive health and wellbeing and we are committed to making sure that the services and facilities we provide are of the highest possible quality and that they continue to develop to meet the needs of the communities we serve. |
| **Role description** | Community Befrienders are local people who work on a voluntary basis to promote the health and wellbeing of local people and help them access local services. Some are bilingual and all reflect the diversity of the local population. Community Befrienders behave in a professional manner; both as representatives of KPG and in abiding by the policies and procedures of the charity. We believe better connected communities are stronger, healthier, and more resilient communities. People who are well connected in good networks of social relationships live longer, healthier, and happier lives.* Accompany clients on journeys to the shops, local activities such as lunch clubs, groups, or other support groups that are an interest to them.
* Empower them and instil a sense of belonging again and give them confidence in community settings
* Encourage clients to lead a healthy lifestyle and discover different

Services available to support their needs  |
| **What’s in it for me?** | * Develop your communication skills
* Meet new people
* Be active and engaged
* Add value to your local community
* Learn new transferable skills & improve your CV
* Reimbursement for any expenses incurred (with prior agreement)
* Kaleidoscope Plus Group Charity will act as a referee for you after successful completion of your role
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| **Skills required** | * You will be someone who enjoys quality conversation, is a good listener and who are comfortable making telephone calls from remote location
* You will be passionate about supporting, enabling, and empowering people who are vulnerable or isolated
* You will adhere to the boundaries, policies and procedures as set out by the Charity, Community or Voluntary Group with which you are working with at that time
* You will always abide to the strictest confidence with regards to the sensitivity of those that you will be talking with.
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| **Training & Support** | You’ll meet with your Volunteer Coordinator and Team and receive an induction and training relevant to the activities you participate in. You’ll also be kept updated with other volunteering opportunities through the monthly volunteer bulletin. |
| **Safeguarding** | An enhanced DBS check will be processed for all volunteers if required for the role.  |