

**LGBTQ+ Group Support Facilitator**

**Volunteer Role Description**

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| **Location** | Hope Place, 321 High Street, West Bromwich, B70 8LU |
| **Time commitment** | Currently last Friday each month 2pm – 3pm  This could change depending on the availability of the support facilitator |
| **Responsible to** | Volunteer Coordinator |
| **Background** | The Kaleidoscope Plus Group works to promote and support positive health and wellbeing and we are committed to making sure that the services and facilities we provide are of the highest possible quality and that they continue to develop to meet the needs of the communities we serve |
| **Role description** | Your responsibilities will include   * Helping to facilitate a monthly LGBTQ+ group for the Sandwell Community * Talking to and getting know people, making people feel welcomed and safe, sharing your own experiences of being an LGBTQ+ person, getting people involved in group activities, leading discussions, and signposting people to other sources of support. * To support referrals and group dynamics of the creative arts project * To support the promotion of the Service * To provide feedback on a weekly basis to team lead * Contribute to the review and evaluation of clients on an ongoing basis as necessary. * Ensure that client confidentiality processes are adhered to * Attend team meeting & training relevant to the role |
| **What’s in it for me?** | * Be part of a national service based in West Bromwich providing meaningful support to the LGBTQ+ community * All volunteers participate in an extensive training programme facilitated by staff with a wealth of experience and expertise about creating projects and counselling. * You'll have opportunities to develop valuable skills used in frontline support and knowledge of topics such as understanding community work, supportive listening, mental health, and reflective practice * A chance to meet new people - our organisation has a strong and supportive team spirit, and you will work in a team of volunteers with varied experience and backgrounds * Kaleidoscope Plus Group Charity will act as a referee for you after successful completion of your role * Reimbursement for any expenses incurred (with prior agreement) |
| **Skills required** | * Knowledge and understanding of a supporting people in different community settings * Understanding of mental health in the LGBTQ+ community * Experience of working in a multi-cultural environment and an understanding of how mental health and wellbeing is culturally specific |
| **Training & Support** | You’ll meet with your Volunteer Coordinator and Team and receive an induction and training relevant to the activities you participate in. You’ll also be kept updated with other volunteering opportunities through the monthly volunteer bulletin. |
| **Safeguarding** | An enhanced DBS check will be processed for all volunteers if required for the role. |